

**Dear Suppliers,**

In 2013 many escapes were noticed. Most of them were caused by improper production process and inaccurate, insufficient in-process inspection activities that did not guarantee detection of deviation that occurred during production process.

**Examples:**

1. During tube assembly process, in bending operation, thinning of wall thickness occurred. Inspection operation did not require verification of wall thickness within tube bended location.
2. During production process of aluminum housing, on outer diameter the fixture mark occurred. This fixture mark was polished what caused the deviation on diameter. The rework process did not define any measurement of diameter after polishing activity. Consequently, deviated parts were released to continue production process.

**Remember:**

Production Process shall be continuously improved. Deep risk analyze is the key for serial production, new development and rework/repair process as well. Accurate risk assessment helps to introduce inspection methods that will detect all deviations before parts will be sent to the Customer.