

Quality Bulletin



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Dear Suppliers,

Recently during quality audits we have found that some of suppliers didn't implement and document corrective actions declared in ZN's or escapes, ex.:

- there was no declared changes in MOS
- lack of any proof of training in case of operator error when such training was required by RCCA

For monitoring purposes of required corrective actions, on customer demand, supplier is obliged to present all necessary proofs confirming implementation of corrective actions.

Note 1:

Only through identification of root cause of nonconformance and robust implementation of corrective actions we can avoid quality problems in the future.

Note 2:

Supplier reporting nonconformance is obliged to use units of measure according to received technical documentation.

There are cases where on one ZN document some of dimensions are reported in millimeters and others in inches.