



GO BEYOND

# QUALITY BULLETIN

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## Dear Suppliers,

This Quality Bulletin is issued based on Eagle Eye for P&W suppliers that use SAP or an equivalent Enterprise Resource Planning platform for internal product risk release process.

During an investigation, a “Build at Supplier Risk” process was performed where the supplier utilized their ERP to monitor and quarantine hardware while it was internally processed with open activities. One unit was delivered to the customer prior to having all its open Quality Notification (QN) dispositioned. The investigation team discovered that the process used at the supplier’s ERP system can only display one open QN in its report which is used to quarantine the hardware. However, if there are multiple QNs associated to a hardware, there is a possibility of the hardware being released into production and shipped while having an open QN.

As a result of the investigation, P&W is reminding suppliers that use a “Build at Supplier Risk” process to review and ensure that processes are in place to prevent delivery of hardware pending MRB disposition. If a “Build at Supplier Risk” hardware has multiple open QNs, please ensure to utilize a process that verifies all QNs have been dispositioned prior to shipment.

For P&W Poland, equivalent of Quality Notification (QN) is eZN/ZN

In case of any questions please send your reply to received Bulletin email address.

SQA Group of P&W Poland Company.