



GO BEYOND

QUALITY BULLETIN

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8D-201 Root Cause Investigation Training for Suppliers

BACKGROUND

Conducting a proper root cause investigation is a necessary skill required to combat internal process defects, internal escapes between departments, or external Customer escapes. The Aerospace Engine Supplier Quality group has developed RM13000, a reference manual that guides any producer of aero engine components on how to execute the Eight Disciplines step-by-step approach to problem solving.

WHO SHOULD ATTEND

Those who conduct and prepare root cause investigations in the event of internal process stoppages driven by defects and/or turnbacks, incoming supplier escapes or in the event of a customer escape.

WHAT WILL BE COVERED

This course will take the participant through the steps of the Eight Disciplines approach. Highlights include understanding PW's documentation expectations, the three root causes and four key actions to address, use of basic root cause analysis tools such as fault tree and 5-Why diagrams, where to obtain free reference materials and templates, and more. There is no cost for this training.

FREE AVAILABLE REFERENCE MATERIAL SUPPORTING THIS TRAINING

Go to the AESQ Supplemental Material webpage for all 8D Problem Solving guidance material including the RM13000 reference manual, reporting templates and the 8D Interactive Tool at the following address: <https://aesq.sae-itc.com/supplemental-material>

HOW TO JOIN THE SESSIONS

Join any one of the five available 4-hour sessions with Zoom Meeting Information links below:



February 21_

8D-201 Problem Solv



March 17_ 8D-201

(ETU 4868) Problem S



April 4_ 8D-201

Problem Solving per F



May 17_ 8D-201

Problem Solving per F



June 20_ 8D-201

Problem Solving per F

Feel free to contact your SQA Representative or the undersigned below for any questions regarding this training opportunity. Provide your name, country of origin, email, company name, company address and names of fellow company individuals also taking the course with you in a conference room to the undersigned below.

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